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# A colorful letter on a black background Description automatically generatedADMINISTRATIVE SERVICES DIVISION

# ADMINISTRATION

Maribeth Leonard, Chief Executive Officer x2208 789-1208

Karen Cascaddan, Special Assistant to the CEO x2208 796-4501

Latrelle Burk x2545 796-4545

## CONTRACTS/PROCUREMENT

**(517) 780-3387**

Matt Owens, Supervisor x2273 789-1273

Andrew Murphy x2487 789-2487

Belle Black x2387 780-3387

Casie Schirer x2509 796-4509

Stephanie Justice x2502 435-6366

## FINANCE

**(517) 789-1299**

Richard Carpenter, Executive Director x2525 796-4525

Kaylene Armstrong, Director x2558 796-4558

Robin Miller, Supervisor x2481 789-2481

Amanda Felty x2376 780-3376

Barbara Rudd x2493 789-2493

Cindi Myers x2497 789-2497

Crystal Gamet x2263 789-1263

Inna Mason x2525 796-4525

Keely Zimmerman x2340 780-3340

Laurie Warner (Hillsdale) x2659 439-2659

Tia Truitt (Hillsdale) x2662 439-2662

## PEOPLE & CULTURE

**(517) 796-4524**

Donald E. Wood, Executive Director x2525 796-4525

Nikki Thomsen, Director x2335 780-3335

Megan Woods, Supervisor x2368 780-3368

Alexa Bryant x2562 796-4562

Cathie Simmons x2350 780-3350

Savannah Vogt x2524 796-4524

Scott Walker/ Success Coach (cell 240-0715) x2547 796-4547

## RECIPIENT RIGHTS

**(517) 789-1237**

Ashlee Griffes, Recipient Rights Officer x2516 796-4516

Audra Hornbeck x2237 789-1237

Jessica Kyser 250-1848

LaShanda Walker x2527 796-4527

Rachel Henry x2325 780-3325

## GOVERNANCE

**(517) 789-1208**

Jon Johnston, Executive Director x2221 789-1221

Security (John Craig) 5-10 pm 517-416-8840

Facilities – (Daytime and After hours) 788-4331

Eric Wichar x2233 789-1233

Faylawnda Truman x2285 789-1285

### COMMUNICATIONS

Chad Surque, Director x2278 789-1278

Chelsea Oliver x2309 780-3309

Christina Crouch x2533 796-4533

Susan Wood x2731 789-5731

### CUSTOMER SERVICES

**(517) 780-3332** Toll Free 866-630-3690

Carly Coxon, Supervisor x2224 789-1224

Front Lobby Consumer Phone x2722

Ashton Dixon x2378 780-3378

Carley Cruz x2831

Caron Wootten x2200

Elaine Bisson x2811

Samantha Tylutki x2200 789-5733

Shelly Rockafellow (Hillsdale) x2641 439-2641

Lizabeth Taylor (Hillsdale) x2678 439-2678

Mik Chall x2599 796-4599

Wendy Hemry x2200 789-5734

Vacant x2599 796-4599

# TECHNOLOGY

# INFORMATION TECHNOLOGY

Amon Hodge, Chief Information Officer x2554 796-4554

**IT Help Desk** x2367 780-3367

Hue Vang x2338 780-3338

Steven Dunning x2489 789-2489

Tyler Crawford x2510 796-4510

Tyler Friend x2512 796-4512

# A colorful letter on a black background Description automatically generatedOPERATIONS DIVISION

# OPERATIONS

Shannan Clevenger, Chief Operating Officer x2574 796-4574

Tenicia Hoaglin x2538 796-4538

## CORPORATE COMPLIANCE

**(517) 796-4523**

Whistleblower Hotline: 517) 789-2485

Ken Berger, Corporate Compliance Officer x2526 796-4526

Corporate Compliance Hotline x2485 789-2485

Brenda Lewis x2212 789-1212

Duaine Justice x2219 789-1219

Emily Purdey x2264 888-4829

## QUALITY MANAGEMENT

**(517) 780-3353**

Joshua Williams, Director x2590 796-4590

Chris Singer 474-7527

Jen Bush 250-7440

Misty Sines x2353 780-3353

### CLINICAL TRAINING

Denae Tracy, Supervisor x2347 780-3347

Grace Denig 474-5471

Kaitlin Burnham x2374 780-3374

Rachael Snyder 435-5748

### ELECTRONIC MEDICAL RECORD (EMR) SYSTEMS

**EMR Administrator** x2202 789-1202

**LEO Help Desk** x2330 780-3330

Conner Gibbons x2594 796-4594

### NETWORK PERFORMANCE

Philip Hoffman, Supervisor x2541 796-2541

Bobby Coleman x2299 789-1299

Kari Chesher x2498 789-2498

Rick Van Wagoner x2315 780-3315

### QUALITY IMPROVEMENT

Emily Walz, Director x2726 539-1092

Cam Blease x2202 789-1202

Carol Gilbert x2274 789-1274

Cindy Keyes x2232 789-1232

Connie Murray x2222 789-1222

Holly Jenkins x2236 789-1236

Jasmine Issac x2266 789-1266

Jennifer Wireman x2268 789-1268

### UTILIZATION MANAGEMENT

Jennifer Fitch, Director x2396 780-3396

Aimee Williams x2360 780-3360

Kelly Burnett x2267 789-1267

# ACCESS & CRISIS SERVICES

David Lowe, Executive Director x2298 789-1298

Jamie Coulombe x2507 796-4507

Jessica Aldrich x2503 250-2388

## ACCESS SERVICES

**800-284-8288 x7000 or 789-1200**

Jessica Tucelli, Director, Access Services x2203 499-5083

Laura Smith, Supervisor x2372 780-3372

Jessica Aldrich x2503 796-4503

Chinyere Sampson x2310 780-3310

Douglas Brinker x2508 796-4508

Kendra Keranen x2647 439-2647

Laura Wheeler 867-0797

Rachel Butler x2585 796-4585

## CENTRAL MICHIGAN 2-1-1

**x7011 or 866-561-2500**

Melissa Ladd Patnode, Supervisor x2223 789-1223

Angel Fletcher x2382 780-3382

Antonio Scott x2494 789-2494

Barbara Owens x2595 796-4595

Carley McAuliffe x2277 789-1277

Cat Runyon x2301 780-3301

Elizabeth Covington x2389 780-3389

Evelyn Mercer x2363 780-3363

Franny Lilien x7011

Haley Curl x2581 796-4581

Jackie Triplett x7011

James Webb x2597 796-4597

Kayli Stubi (Temp) x7011

Kelsie Guy x2219 789-1219

Lee Ann Mulligan x2265 789-1265

Lyric Rodgers (Intern) x7011

Michey Wagnac x7011

Sharon Hasen x2290 789-1290

Sheebon Baker (Temp) x2263 789-1263

Terrina Liogghio x2238 789-1238

Terry Sharpe x2292 789-1292

### ENGAGEMENT TEAM

Taylor Owens, Supervisor x2482 888-4913

Clarissa Winters x2349 513-7496

Jenna Moore x8123

Kali Stanton 539-9165

Penny Mickel x2643 439-2643

Qiana Eberly 539-9295

Sherry Mills x2262 416-0200

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## CRISIS SERVICES

Vacant, Director x2270 789-1270

Dr. Jennifer Lee 612-9204

Crisis Services Bullpen x2061

### ACUTE CARE SERVICES

Briana Kast x2535 581-3251

Joann Przano x2578 796-4578

Karen Schmitt x2287 789-1287

### CRISIS RESIDENTIAL UNIT

Tricia Bortell, Program Manager x2737 789-5737

Sarah Givens, CRU Nurse x2370 780-3370

Connie Lopez x8078 789-1206

Hailey Johnson x8075 789-1206

Jennifer Swiler x8074 789-1206

Mia Reese x8073 789-1206

Austin Duncan x8070 789-1206

Renee Coleman x8071 789-1206

Stephanie Whiteaker x8076 789-1206

Vamar Allen

Crisis Residential Seat 1 x8068

Crisis Residential Seat 2 x8069

CRU Living Rm 140 x8022

CRU Living Rm 143 x8022

### CRISIS SERVICES (23-Hour Living Room)

**(517) 789-5740**

Fred Delos Santos, Supervisor x2390 780-3390

Nikki Winans, Supervisor x2264 780-3364

Aaron Friese, Nighttime Supervisor x8039 315-7142

Kamal Ghazi, Supervisor x2306 257-8930

Daniel Shadduck 250-2292

Daun Kittinger x2573 796-4573

Debbie Rymski x2725 789-5725

Derek Hargrove x8041 247-9589

Dustin Lapp x2231 867-3451

Emily Adkins x8038 539-9024

Erin Farmer x2261 789-1261

Grace Papranec x8044 474-9146

Jayme Sharples x8116 250-0973

Jazmine Rials x8047 539-2597

Laura Starr 315-6271

Lisa Brown 513-7272

Liz Bogan x8042 247-8392

Paige Stitt (Hillsdale) x2648 439-2648

Robert Henries x2235 789 1235

Scott Pricco x2357 780-3357

Scott Wheeler 867-1945

Shelby Chapo 612-9178

Stephanie Cobb x2359 247-8394

Talonda Spencer x8142 581-6185

Tasha Baye x2810 499-6961

Wren Clark 315-0252

# CLINICAL CARE SERVICES

Cassandra Watson, Executive Director x2288 789-1288

Joseph Drumm, D.O., Medical Director x2215 789-1215

Jamie Coulombe x2507 780-4507

Manish Prasad, M.D. x2543 796-4540

Thomas Best, M.D. x2542 796-4542

Zakia Alavi, M.D. x2240 796-4540

## CLINICAL-BASED SERVICES

Amy Cosgrove-Evens, Director x2500 745-3386

Teri Steele x2518 796-4518

Andrea Bricker (Hillsdale) x2601 439-2601

Char Halliwill (Hillsdale) 398-3743

Jalen Bogan x2379 780-3379

Katie Sheperd (Hillsdale) 499-3552

Kelly Sigler x2229 789-1229

Kyle Rasmussen x2327 780-3327

Nathan Horton x2530 796-4530

Rebecca Reska x2560 796-4560

Samantha Schrauben x2483 789-2483

Taylor Wells x2528 796-4528

### 

### COMMUNITY HEALTH & WELLNESS

[Vacant], Supervisor 250-0535

All Community Health Workers x2723 789-5723

Aiden Chavez 315-0299

Amy Purchis 474-9268

Annette Wegman x2320 780-3320

Betsy Evans x8046 474-1328

Brandon Knapp x2380 867-1870

Diana Bates x2280 789-1280

Kim Cole x2563 796-4569

Lisa Showerman x2302 780-3302

Pam Swafford (Hillsdale) 748-1606

Reta Edger 416-4387

Ruth Brown (Hillsdale) x8045 539-4866

Tabata Zuniga 748-1787

### INTEGRATED HEALTH CLINIC

**Hillsdale x2623 439-9327**

**Jackson x2540 796-4540**

Jessica Bammer, Supervisor, Integrated Health Clinic Svcs x2377 780-3377

Adam Colden x2260 867-0030

Angel Nadeau x8102 435-8098

Dawn Bartell (Hillsdale) x2650 439-2650

Diana Bates x2280 789-1280

Gail Stockard x8034

Jennifer Towers x2227 789-1227

Jordan Brockway x8025

Kim Cole x2563 796-4563

Lisa Showerman x2302 780-3302

Markus Donovan x8026

Medical Services Receptionist x2066

### OUTPATIENT THERAPY

Katelynn Miller, Supervisor x2371 796-3371

Jessica Gibbons x2354 888-4838

Jessica Hendricks x2337 780-3337

Joseph Guajardo 358-1801

Sarah McDevitt x2549 796-4549

Tabatha Sharlow x2652 439-2652

### 

### OUTPATIENT SUD THERAPY

Katelynn Miller, Supervisor x2398 780-3398

Chris Firestone x2660 435-5733

Joseph Guajardo 358-1801

Kaily Sims 435-9519

Lisa Schultz x2383 240-1592

## COMMUNITY-BASED SERVICES

Emily Morrison, Director x2373 392-2464

Teri Steele x2518 796-4518

Karen Noonan x2557 796-4557

Marge Kirchner x2480 789-2480

### CASE MANAGEMENT

Stephanie Lyerla, Supervisor x2548 416-4395

Desiree Fisk x2213 789-1213

Douglas Aldridge 474-7672

Hunter Scholten x2548 257-8924

Jess Stott x2548 888-4571

Justin Burk x2548 539-4019

Manny Pennell x2228 789-1228

Mayce Nunez 315-8773

Patricia Crider x2548 474-9143

Richard Jansen x2548 539-4108

Sarah Slagter x2548 315-9266

Tara Mangham x2548 416-9902

Tiffany Burr x2548 474-5469

Vicki Kime x2548 867-3150

### CASE MANAGEMENT CHILDREN’S SERVICES

Ryan Broughton, Supervisor x2339 780-3339

Ale Rojas x2548 817-6914

April Greenlee x2548 888-3104

Blake Tubbs x2548 250-1656

Dee Geisenhaver x2548 250-4997

Fran Griscavage x2548 315-0805

Jeanne Ashworth x2548 257-3893

Keanna Mendez x2548 250-3139

Luke Hunter x2548 416-1851

Melissa Taylor x2548 474-7525

Michele Dielman x2548 499-1508

NiAsia Perdue x2548 416-4572

Nina Huver x2548 888-4911

Vacant x2548 315-0785

### FORENSIC SERVICES

Shirley Wilson, Supervisor x2393 780-3393

Michelle Shorthouse x2548 539-4056

Sara Gudakunst 247-9233

Shella Worden x2548 247-8751

### OBRA

Linda Belcher, Supervisor x2559 796-4559

Brittany Bragg x2372 539-4593

Kelly DeBoe 416-1835

### SPECIAL PROGRAMS

Randy Evans x2657 439-2657

Douglas Brinker x2508 796-4508

# A colorful letter on a black background Description automatically generatedMISCELLANEOUS

# MAJOR PROVIDERS

A.R.E. (Jackson Drop-In Center) 517-395-4296

A.R.E. Corporate Office 517-788-9147

A.R.E. (Hillsdale Drop-In Center) 517-439-9730

Hope Network – Jackson 517-945-5632

Integro – Hillsdale 517-439-2609

Integro – Jackson 517-789-1234

J-Town Clubhouse 517-962-4815

FAX: 517-796-4561

For a complete list of Provider telephone numbers, please see the Provider Network Directory on the LifeWays web site: [*www.lifewaysmi.org*](http://www.lifewaysmi.org)

# Speech-to-Speech Relay Service

English Users: 711 or 1-800-649-3777

Spanish Users: 711 or 1-800-649-3777

# CONFERENCE ROOMS / OTHER

Birch Meeting Room x2513 796-4513

Board Room (Hillsdale) x2640 439-2640

Board Room (Jackson) x2225 789-1225

Injection Room (Hillsdale) x2635 439-2635

Oak Meeting Room x2331 780-3331

Pine Meeting Room x2319 780-3319

Wellness Room x2723 789-5723

FAX LINES

2-1-1 789-1271

Access Services 789-1276

Case Management 796-4575

CEO/Governance 796-9426

Communications 789-1271

Contracts Management 789-2492

Corporate Compliance 796-4515

Crisis Services 789-1276

Customer Services 789-9068

Financial Services 796-4532

Information Systems 789-9083

Integrated Health 796-4517

Medical Services 796-4517

Operations 780-3351

Outpatient Services 789-9981

People & Culture 789-1286

Quality Management 780-3351

Recipient Rights 789-7564

Utilization Management 789-1282

# GENOA

Casey Sullivan (Hillsdale) x2637 439-2637

Brittany Nees (Jackson) x2291 789-1291