

# LIFEWAYS TELEPHONE DIRECTORY

## By Division/Team



### ADMINISTRATIVE SERVICES DIVISION

Maribeth Leonard, Chief Executive Officer x2208 789-1208

#### COMMUNICATIONS

Chad Surque, Director x2278 789-1278  
 Chelsea Oliver x2309 780-3309  
 Christina Crouch x2533 796-4533  
 Susan Wood x2387 780-3387

#### EMERGENCY MANAGEMENT

Jon Johnston, Director x2221 789-1221  
 Security (John Craig) 5-10 pm 517-416-8840

#### FACILITIES

Ric Scheele, Director 768-6662  
 Facilities – (Daytime and After hours) 788-4331  
 Nikki Drake, Supervisor, Jackson County Facilities 788-4331

#### FINANCE

Richard Carpenter, Contracted Executive Director x2525 796-4525  
 Kaylene Armstrong, Director x2558 796-4558  
 Robin Miller, Supervisor, Outpatient Billing Svcs x2505 796-4505  
 Alison Magda, Contracted x2283 789-1283  
 Amanda Felty x2376 780-3376  
 Barbara Rudd x2493 789-2493  
 Brenda Lewis x2497 789-2497  
 Keely Zimmerman x2340 780-3340  
 Laurie Warner (Hillsdale) x2659 439-2659  
 Lisa Waldron, Contracted x2481 789-2481  
 Trisha Welsh, Contracted x2558 796-4558

#### GOVERNANCE

Karen Cascaddan, Executive Director x2208 796-4501  
 Faylawnda Truman x2285 789-1285  
 Latrelle Burk x2545 796-4545

#### PEOPLE & CULTURE

Donald E. Wood, Executive Director x2525 796-4525  
 Nikki Thomsen, Assistant Director x2335 780-3335  
 Cathie Simmons x2350 780-3350  
 Megan Woods x2368 780-3368  
 Savannah Vogt x2524 796-4524

Scott Walker/ Success Coach (cell 240-0715) x2547 796-4547

#### RECIPIENT RIGHTS

Ashlee Griffes, Recipient Rights Officer x2516 796-4516  
 x2325 780-3325  
 Audra Hornbeck x2237 789-1237  
 LaShanda Walker x2527 796-4527

### OPERATIONS DIVISION

Shannan Clevenger, Chief Operating Officer x2574 796-4574  
 Tenicia Hoaglin x2538 796-4538

#### Clinical Care Services

(Access & Crisis Services and Integrated Health & Outpatient Services)

David Lowe, Executive Director  
 Access & Crisis Services x2298 789-1298  
 Jamie Coulombe x2507 796-4507

#### ACCESS SERVICES

800-284-8288 x7000 or 789-1200  
 Susan Allan, Director x2346 262-0485  
 Alan Carotta x2522 796-4522  
 Badrina Kuhl 247-8541  
 Chinyere Sampson x2310 780-3310  
 Darcy Herrera x2519 796-4519  
 Kendra Keranen x2736 789-5736  
 Olukayode Bello x2503 796-4503  
 Penny Mickel x2643 439-2643  
 Qiana Eberly x8100 539-9295

#### CENTRAL MICHIGAN 2-1-1

x7011 or 866-561-2500  
 Melissa Ladd Patnode, Supervisor x2223 789-1223  
 Angel Fletcher x2382 780-3382  
 Antonio Scott x2494 789-2494  
 Barbara Owens x2595 796-4595  
 Betsy Evans x2375 780-3375  
 Carley McAuliffe x2277 789-1277  
 Cat Runyon x2301 780-3301  
 Elizabeth Covington x2389 780-3389  
 Evelyn Mercer x2363 780-3363

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Felicia Parris	x2496	796-2496
Haley Curl	x2581	796-4581
James Webb	x2597	796-4597
Janet Scott (Temp)	x2212	789-1212
Kelsie Guy	x2219	789-1219
Laurie Clemons	x2292	789-1292
Lee Ann Mulligan	x2265	789-1265
Susan Wood	x2387	780-3387
Terrina Liogghio	x2238	789-1238
Terry Sharpe	x2292	789-1292
Yudelkis (Lucy) Serrano-Diaz (Temp)	x2275	789-1275

### **ENGAGEMENT TEAM**

Clarissa Winters	x2349	513-7496
Laura Smith	x2588	435-5868
Sherry Mills	x2262	416-0200
Taylor Owens	x2482	888-4913

### **SPECIAL PROGRAMS**

Randy Evans	x2657	439-2657
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### **CRISIS SERVICES**

Wade Stitt, Director	x2270	789-1270
Olukayode Bello	x2503	796-4503
Crisis Line	x2061	

### **CRISIS RESIDENTIAL UNIT**

	<b>x2206</b>	<b>789-1206</b>
David Sprunger, Program Manager	x2567	257-1477
Allen Anderson	x8076	789-1206
Christie Coleman	x8072	789-1206
Mia Reese	x8073	789-1206
Renee Coleman	x8071	789-1206
Shannon Waltz (Intern)	x8027	789-1206
Vickie Kittle	x8075	789-1206
Crisis Residential Seat 1	x8068	
Crisis Residential Seat 2	x8069	
CRU Living Rm 140	x8022	
CRU Living Rm 143	x8022	

### **CRISIS SERVICES (23-Hour Living Room)**

Fred Delos Santos, Supervisor	x2740	789-5740
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Jessica Tucelli, Supervisor	x2203	499-5083
Aaron Friese		315-7142
Briana Kast	x2206	581-3251
Daun Kittinger	x2573	796-4573
Debbie Rymski	x2725	789-5725
Derek Hargrove		247-9589
Douglas Brinker	x2508	796-4508
Emily Whitney		539-9024
Erin Farmer	x2261	789-1261
Jazmine Rial	x8047	539-2597
Kamal Ghazi	x2306	257-8930
LaQuita Jackson	x2281	539-1293
Lea Reese	x8077	789-1206
Lisa Brown	x2725	513-7272
Liz Depew		789-1206
Makenna Devine		789-1206
Monica Jaworski	x2511	796-4511
Nicole Berent	x8046	539-4198
Nikki Winans	x2261	789-1261
Paige Stitt	x8076	789-1206
Robert Henries	x2235	789-1235
Scott Pricco	x2357	780-3357
Stephanie Cobb (Hillsdale)	x2623	247-8394
Summer Washington	x2358	780-3358
Talonda Spencer	x8142	581-6185
Tricia Bortell	x2632	439-2632

### **INTEGRATED HEALTH & OUTPATIENT SERVICES**

Cassandra Watson, Executive Director	x2288	789-1288
Jamie Coulombe	x2507	780-4507
Aleksandra Wilanowski, M.D.	x2215	789-1215
Edward Rodriguez, M.D.	x2553	796-4533
Manish Prasad, M.D.	x2543	796-4540
Sheryl Funston	x2260	789-1260
Thomas Best, M.D.	x2542	796-4542
Zakia Alavi, M.D.	x2240	796-4540

### **INTEGRATED HEALTH**

Amy Cosgrove-Evens, Director	x2500	745-3386
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Teri Steele x2518 796-4518

### **COMMUNITY HEALTH & WELLNESS**

Jessica Bammer, Supervisor 888-3596  
 Cammie Angstman 395-8987  
 Chad Lige x2380 780-3380  
 NiAsia Perdue 416-4572  
 Reta Edger 416-4387  
 Ruth Brown (Hillsdale) x8045 539-4866  
 [Vacant] 416-1835

### **INTEGRATED HEALTH CLINIC SERVICES (MED SERVICES)**

**Hillsdale** x2623 **439-9327**  
**Jackson** x2540 **796-4540**  
 Courtney Sullivan, Supervisor, Integrated Health x2377 780-3377  
 Clinic Services  
 Angel Nadeau x2260/8014 789-1260  
 Chelsea Ghastin x2067  
 Chrystina Zuzelski x2067 435-6045  
 Dawn Bartell (Hillsdale) x2650 439-2650  
 Dee Woodard 581-6801  
 Gail Stockard x8034  
 Jennifer Towers x2227 789-1227  
 Levi Baughey x8005  
 Lora Morningstar x8021 539-4048  
 Medical Services Receptionist x2066  
 Marcyan Irwin x2535 796-4535  
 Raechelle Thompson x2067  
 Sarah Givens x2370 780-3370  
 Sydney Stull x2510 796-4510  
 Tabata Zuniga 748-1787

### **OBRA**

Linda Belcher, Supervisor x2559 796-4559  
 Brittany Bragg x2372 539-4593  
 Kelly DeBoe 416-1835

### **OUTPATIENT SERVICES**

Jodie Smith, Director x2373 780-3373  
 Teri Steele x2518 796-4518

### **CASE MANAGEMENT**

Naomi Smith, Supervisor x2500 780-3393  
 Shirley Wilson, Supervisor x2500 796-4500  
 Erika Root x2500 395-9085  
 Haley Rose x2500 257-8924  
 Justin Yost x2500 539-4019  
 Kali Stanton x2500 539-9165  
 Mariah Palmer x2500 395-9722  
 Michael Mossing 539-1799  
 Michele Fork x2500 539-4056  
 Michelle McAllister x2500 257-9087  
 Nina Huver x2500 888-4911  
 Rachel Butler x2500 581-3876  
 Richard Jansen x2500 539-4108  
 Shella Worden x2500 247-8751  
 Susanne Martinez-Vieito x2500 240-1423  
 Stephanie Lyerla x2500 416-4395  
 Tara Mangham 416-9902  
 Vicki Kime x2500 867-3150

### **OUTPATIENT THERAPY**

Katelynn Miller, Supervisor x2500 796-4500  
 Amber Reynolds x2549 612-9226  
 James Horrigan 888-4749  
 Jessica Gibbons x2500 888-4838  
 Sarah Ladd x2399 780-3399

### **OUTPATIENT SUD SERVICES**

Mark Weatherwax, Supervisor x2398 780-3398  
 Chris Firestone 435-5733  
 Kaily Sims 435-9519  
 Shirley Wilson x2500 612-9668  
 Lisa Schultz x2383 240-1592

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#### **CLINICAL TRAINING**

Denae Tracy, Supervisor	x2347	780-3347
Christopher St. Clair		962-8092
Kaitlin Burnham	x2374	780-3374
Kelly Bigg		262-1478
Rachael Snyder		435-5748

#### **CONTRACTS MANAGEMENT**

Michael Cupp, Director	x2273	789-1273
Andrew Murphy	x2487	789-2487
Belle Black	x2387	780-3387
Bobby Coleman	x2299	789-1299
Casie Schirer	x2509	796-4509
Rick Van Wagoner	x2315	780-3315

#### **CORPORATE COMPLIANCE**

Ken Berger, Corporate Compliance Officer	x2526	796-4526
Corporate Compliance Hotline	x2485	789-2485
Emily Purdey	x2264	888-4829

#### **CUSTOMER SERVICES**

Carly Coxon, Supervisor	x2224	789-1224
Customer Services Toll Free		866-630-3690
Front Lobby Consumer Phone	x2722	
Ashton Dixon	x2811	
Caron Wootten	x2200	
Elizabeth Caldwell	x2264	796-4540
Mitchell Tucelli	x2811	
Samantha Tylutki	x2733	
Shelly Rockafellow (Hillsdale)	x2641	439-2641
Teresa Smith	x2599	796-4599
Lizabeth Taylor (Hillsdale)	x2678	439-2678
Wendy Hemry	x2734	

#### **EMR SYSTEMS**

Alexis Shapiro, Assistant Director	x2202	789-1202
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#### **LEO Help Desk**

Conner Gibbons	x2330	780-3330
	x2594	796-4594

#### **INFORMATION TECHNOLOGY**

Amon Hodge, Executive Director	x2554	796-4554
<b>IT Help Desk</b>	x2367	780-3367
Hue Vang	x2338	780-3338
Steven Dunning	x2489	789-2489
Tyler Crawford	x2510	796-4510
Tyler Friend	x2512	795-4512

#### **QUALITY MANAGEMENT**

Joshua Williams, Director	x2590	796-4590
Philip Hoffman, Supervisor	x2541	796-4541
Emily Walz		539-1092
Cindy Keyes	x2232	789-1232
Holly Paige	x2236	789-1236
Jennifer Wireman	x2268	789-1268
Misty Sines	x2353	780-3353
Rebecca Smith	x2339	
Tabatha Sharlow	x2352	780-3352
Teatrice Williams	x2394	780-3394

#### **UTILIZATION MANAGEMENT**

Jennifer Fitch, Director	x2396	780-3396
Aimee Williams	x2360	780-3360
Emily Purdey	x2585	796-4585
Joann Przano	x2578	796-4578
Karen Schmitt	x2287	789-1287
Kelly Burnett	x2267	789-1267
Ryan Broughton	x2314	780-3314
Stephanie Justice	x2740	435-6366

# LIFEWAYS TELEPHONE DIRECTORY

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## MISCELLANEOUS

### CONFERENCE ROOMS / OTHER

Birch Meeting Room	x2513	796-4513
Board Room (Hillsdale)	x2640	439-2640
Board Room (Jackson)	x2225	789-1225
Injection Room (Hillsdale)	x2635	439-2635
Oak Meeting Room	x2331	780-3331
Pine Meeting Room	x2319	780-3319
Wellness Room	x2380	

### FAX LINES

2-1-1 .....		789-1271
Access Services .....		789-1276
Case Management.....		796-4575
CEO/Governance .....		796-9426
Communications .....		789-1271
Contracts Management.....		789-2492
Corporate Compliance .....		796-4515
Crisis Services.....		789-1276
Customer Services .....		789-9068
Financial Services.....		796-4532
Information Systems.....		789-9083
Integrated Health .....		796-4517
Medical Services .....		796-4517
Operations .....		780-3351
Outpatient Services .....		789-9981
People & Culture .....		789-1286
Quality Management .....		780-3351
Recipient Rights.....		789-7564
Utilization Management.....		789-1282

### GENOA

Casey Sullivan (Hillsdale)	x2637	439-2637
Brittany Nees (Jackson)	x2291	789-1291

## MAJOR PROVIDERS

A.R.E. (Jackson Drop-In Center)	517-395-4296
A.R.E. Corporate Office	517-788-9147
A.R.E. (Hillsdale Drop-In Center)	517-439-9730
Hope Network – Jackson	517-945-5632
Integro – Hillsdale	517-439-2609
Integro – Jackson	517-789-1234
J-Town Clubhouse	517-962-4815
	FAX: 517-796-4561

For a complete list of Provider telephone numbers, please see the Provider Network Directory on the LifeWays web site: [www.lifewaysmi.org](http://www.lifewaysmi.org)

## Speech-to-Speech Relay Service

English Users:	711 or 1-800-649-3777
Spanish Users:	711 or 1-800-649-3777