# LifeWays

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Not connected

## Resetting Your WiFi IT Tips & Tricks

If your WiFi won't connect to the LifeWays Hive networks due to passwords being changed or other unknown reasons, follow these steps to reset the wireless on your device.

1. Click on the network icon at the bottom right of your screen down by the time. This icon can look like any of the following:



2. A window like the following will pop up: Click on the "arrow" to the right of the WiFI icon to see a list of WiFi connections.

3. From this list, select the Hive network you want and right click it > then click forget.



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4. Select the desired Hive network and click connect, it will ask for a username and password. This is the same username and password you use to log onto your computer. (Sometimes in Windows 11, the username



and password will automatically be transferred to the network and will just sign you in.)

If the previous steps didn't work and you are still having WiFi issues of any kind, try performing a network reset.

1. Right click on the network icon at the bottom right of your screen down by the time. This icon can look like any of the following:



2. Then click Network and Internet Settings.

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3. This will open the Network & Internet Settings. From here, click on Advanced network settings.

← Settings –						- 0	
	Tyler Friend tfriend@lifeways.com	Net	work & internet				
Find	a setting Q	Ĺ	Ethernet © Connected	Properties Private network	G	Data usage 102.97 GB, last 30 days	
8	Bluetooth & devices	(îr	Wi-Fi Connect, manage known networks, metered network			On 🛑	
<	Personalization	Ģ	Ethernet Authentication, IP and DNS settings, metered network				
•	Apps	•	VPN Add, connect, manage				
©7 689	Time & language Gaming	((y))	Mobile hotspot Share your internet connection			Off 💽	
* •	Accessibility Privacy & security	\$	Airplane mode Stop wireless communication			Off 💽	
0	Windows Update	<u> </u>	Proxy Proxy server for Wi-Fi and Ethernet connections				
		Ĝ	Dial-up Set up a dial-up internet connection				
		모	Advanced network settings View all network adapters, network reset				

### 4. Next, select Network Reset.



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5. Click Reset Now and click Close when the restart window

pops up.									
··· > Advanced network settings > Network reset									
This will remove then reinstall all your network adapters, and set other networking components back to their original settings. You might need to reinstall other networking software afterwards, such as VPN client software or virtual switches.									
Your PC will be restarted.									
Network reset	Reset now								
You're about to be signed out									
Windows will shut down in 5 minutes.									
Shutdown will start on Monday, October 30, 2023 2:56:46 PM.									
Close									

- 6. Allow the machine to restart or manually force a restart if you don't want to wait 5 minutes.
- 7. When your machine comes back online, try connecting to WiFi again.